KIWIDACCESS

Evidence of Age document _®



What is a Kiwi Access Card?

A Kiwi Access Card is a Photo ID card that proves your identity and that you are over 18. This card is issued by Hospitality New Zealand as an evidence of age document under the Sale and Supply of Alcohol Act 2012.



What do I need to complete this application?

- Two (2) identical passport sized colour photos of yourself taken within the last 12 months.
- Proof of a valid New Zealand address that you want your card delivered to. This can be a statement, letter or bill from a business or organisation **but does not need to have your name on it.**

To check if your address is valid go to www.nzpost.co.nz/tools/address-postcode-finder

- One Original Photo ID to prove who you are, this can be your:
 - Current 18+ Card or Kiwi Access Card
 - Passport
 - New Zealand Driver Licence
 - Firearms Licence
 - Certificate of Identity (issued under the Passports Act 1992)
 - Refugee Travel Document (issued by or for the New Zealand Government)

If you do not have one of these forms of Photo ID , you can still apply with a Non-Photo ID (go to Step 5b) and an identifier who can prove you are over 18 years old (go to Step 6).

When can I apply?

You can apply for your card up to 1 month before you turn 18. You will not get the card until after you have turned 18.

Where do I apply?

You can apply at a participating NZ Post Shop or AA Centre. Go to kiwiaccess.co.nz "Where to Apply" to find a local NZ Post Shop or AA Centre. If applying in store, you must take the application in yourself. Go to www.kiwiaccess.co.nz to apply online.

What happens next?

Keep hold of your receipt until you have received your card.

You will get your Kiwi Access Card delivered by standard post in about 20 business days depending on mail distribution. This may be longer if the application is not completed accurately or if handwriting is not clear.

How can I contact Kiwi Access?

You can contact Kiwi Access on phone or email at the following:

- phone 04 333 2834 Monday to Friday, 10am-3pm
- email kiwiaccessinfo@eslltd.zendesk.com
- FAQs are found on the Kiwi Access website at kiwiaccess.co.nz

What will you do with my personal information?

Before we can issue you a Kiwi Access Card, we need to collect the personal information about you (and your Identifier) in this form, such as your names, dates of birth and addresses. If you do not fully complete this form, we will not be able to issue you with a Kiwi Access Card. Our online Kiwi Access Card Privacy Statement tells you how we collect, use, share and keep your personal information safe. It also has information about accessing your personal information that we hold, and about asking for it to be corrected if you think it is incorrect. Kiwi Access reserves the right to destroy/delete its records (including this application), if/when it believes it is no longer required to keep those records, having regard to why Kiwi Access applications are made and to the Kiwi Access Card Privacy Statement.

To see the Kiwi Access Card Privacy Statement go to www.kiwiaccess.co.nz/privacy-statement/ or contact Kiwi Access (phone 04 381 9937, or email info@kiwiaccess.co.nz) and we will send you a copy.

Step 1 - Type of Application (tick only one of the below and write in the number where requested)

New

Store
use only

Number
matches
old card (if
applicable)

Step 2 – Photos If you are wearing head religious or medical readetails in the field below	dwear in your picture sons, you must prov	e for stride stride gp ((Attach with couple-sided to ticky dots We recomment your photo rofessionally. Check out you harmacy, AA hotographer/rinter).	d you taken ur local Centre, photo una ap	you have Photo clearly write your me on a sticker and ply it to the back of photo. you have Non- ioto ID your entifier must clearly ite your name, date d sign a sticker and ply it to the back of photo.		Photo matches the customer in store Photo is not stapled, glued or paperclipped to application Identifier has dated and signed the sticker applied to the photo (If applicable)
Step 3 – Your Details Please ensure your name is written CLEARLY and in CAPITAL. This will be the name printed on your card. Store							
Name Write your first and m	iddle names	2 3 4 5 6	7 8 9 10	11 12 13 14 1	5 16 17 18 19 20 21	22 23	Names match ID Document
Write your surname or	,	2 3 4 5	6 7 8	9 10 11 12		8 19	Date of birth matches ID
Date of Birth Write your date of birt	h	DD / MM /	/ YYYY	Write your a		m page 3.	Age is at least 17 years 11 months
My name has changed – Only complete if your name has changed I have brought with me the ORIGINAL Name Changing document (tick one and write in the document number) O Name changed by Marriage/Civil Union O Name formally changed O Other Document Number							
Step 4 - Where	do vou want v	your card d	olivered t	to?	*		
Company / Building Na	*	our card u	envereu		*rec	quired field	Store
Unit / Flat / Apartmen	t Number						use only Proof of
Street Number and Na	ame * E G	2 1 S M I	T H S	TREET			address provided
Suburb	*						Document returned to customer
City or town	*						
Postcode	*	NZ	contact pho	ne number*			Completed by AA
Email address	*						O Completed by NZ Post
Step 5 - Proof of who you are - Please complete 5a QR 5b a) If you have a Photo ID I have brought with me the ORIGINAL of one of the following (tick one and write in the number) All ID must be current or less than 2 years expired. O Kiwi Access / 18+ Card O Passport O New Zealand Driver Licence O Certificate of Identity Issued under the Passport Act 1992 O Refugee Travel Document Issued by New Zealand Government							
Card Number	Passport Number	Licence I	Number	Licence Numb	per Certificate Nu	umber Do	cument Number
Please go to Step 7 Store							
b) If you have a Birth Certificate showing full name, date of birth and my parents namplaces of birth Begistration	of birth, place of nes, ages, and	Confirmation Residence P Issued by New 2 Government	Permit N Zealand O cit	Certificate of IZ Citizenship r confirmation of tizenship by descent tificate Numbe			use only Original Document seen Document number matches
Registration	number			uncate Numbe	Certificate Numb	DEI	Document returned to customer

Photo Criteria

If you have existing Photo ID (see step 5a) you will need to write your name on the back of one of your photos.

If you do not have existing Photo ID (see step 5b) your Identifier must write your name, today's date and their signature on the back of one of the photos.

- Your photos need to be taken within the last 12 months.
- Must be in focus with no red-eye or reflected light on your face.
- The background must be plain and light, and with no shadows.
- It must be a full front view of your face and shoulders.
- You cannot wear dark glasses, sunglasses or headwear (except for religious or medical reasons).
- Your head must be centred with a clear gap around the sides, top and bottom of the head to allow us to print the card.
- Your photo must be printed on photo quality paper, in colour.
- 35mm x 45mm in dimension.
- No selfies.

Your Details - Name

identifier

If either you first and middle names OR your surname are longer than the character spaces provided (including spaces and hyphens), we recommend you use your first name, the first letter(s) of your middle name(s) and your surname. If you need more information, please go to the How can I contact Kiwi Access on page 1.

We recommend you use your first name, the first letter(s) of your middle name(s) and your surname. If you need more information please go to the **How can I contact Kiwi Access** on page 1.

If you have completed Step 5a please go to Step 7 If you have completed Step 5b please complete Step 6

Step 6 - Identifier Statement

Your Identifier needs to clearly write your name, the date and sign a white sticker and apply it to the back of one of your photos.

Your Identifier does not need to be

This s	ection must be completed by you	r Identifier, <u>not y</u>	<u>ou.</u>	present Access C		plying for	the k	(iwi
Tick the	boxes below to make sure you can be an Identi	fier:						
0	I hold a current NZ Passport, NZ Photo Driver 18+ Card or Kiwi Access Card	Licence,			e same a	ddress		
0	The applicant is not related to me or part of m	v extended	I am 20 y	years old o	r over			
	family group	y exterioed	I can con	nfirm the a	pplicant is	over 18 y	ears o	ld
0	The applicant is not my spouse or partner	O	I have kr	nown the a	pplicant fo	or 12 mont	hs or	more
Write yo	our first and middle names							
Write yo	our surname or family name					<u> </u>		
Write yo	our date of birth DD / MM	/ YYYY	Write your age			Y		ntifier's ne is not
							арр. О	licant
Write yo	our address and contact details below:						Ide	ntifier is
	name / Unit and / e number						old	r 20 years
Street r	ame							
Suburb								
City or t	own							
Postcod	e	Contact pl	hone numb	per				
Type of	ID (tick one) NZ Passport NZ Photo	Driver Licence 0 18+ (Card or Kiw	vi Access C	ard			
Write yo	ur ID number here							
Write ho	w many years you have known the applicant							
I confirm	n that:							
0	I am 20 years old or over							
0	I have known the applicant for 12 months or r	nore						
0	The information I have given is complete and	d correct to the best of r	ny knowled	dge				
0	The person in the photo provided is the pers	on named in step 3					0	
0	the photoc provided. I have done this carefully to avoid damage to the photo.							
0	I understand that if I have provided false infor	mation I can by law be fi	ned or imp	risoned.			0	
	offence against section 257 of the Sale and Suppoirth of the person to whom this document relat		y information	on relating	to the ag	e or	to b	cker applied back of oto with
Signatu	re of	Date	DD / M	IM / VVVV				

Special Terms and Conditions

- The terms and conditions in this application are valid on the day that this form is provided by Kiwi Access to a potential applicant. Beyond that, the terms and conditions in this application (including price) are potentially subject to change.
- If you change your address before your card has been sent to you, you must contact the Kiwi Access Helpdesk (for example, by emailing your new address details to info@kiwiaccess.co.nz). We will do our best to ensure delivery to your new address. However, if your card has been dispatched and is on the way, you will need to contact NZ Post yourself to arrange a redirection.
- If you haven't received your card after 10 business days, you must contact the Kiwi Access Helpdesk within 6 months of applying. After this time you will have to apply again, your card will not be reissued.
- If there is an issue with your card and we are at fault, we will endeavour to correct the issue and replace your card, provided you bring this to our attention within 6 months of the application date. If the fault was caused by incorrect information being provided by you at the time of applying, we are unable to reissue a new card and you will need to apply again.
- Kiwi Access has the right to decline an application for a Kiwi Access Card, including when the application is received more than 6 months after it was signed by the applicant.
- Kiwi Access has the right to contact the applicant's Identifier, to confirm the applicant's details.
- Applicants must reside in New Zealand at the time of application. Cards cannot be posted outside of New Zealand.
- No refunds will be given.

Step 7 - Privacy Acknowledgement (please read carefully and sign and date to confirm)

I have read and I agree to the Kiwi Access Card Privacy Statement referred to on Page 1, available at the Kiwi Access website at www.kiwiaccess.co.nz/privacy-statement/ or obtained from Kiwi Access (phone 04 333 2834, or email kiwiaccessinfo@eslltd.zendesk.com).

Sign & Date:			
Signature of applicant	Date	DD / MM / YYYY	

Step 8 - Declaration by the applicant (please read carefully and sign and date to confirm)

I have read and agree to the conditions of this application, including the Special Terms and Conditions above.

I understand that if I have provided false information on my Kiwi Access Evidence of Age document I could be prosecuted (charges that could result in a fine or imprisonment).

I understand that it is an offence against section 257 of the Sale and Supply of Alcohol Act 2012 (with liability on conviction of a fine up to \$2000) to:

- misuse an evidence of age document, including selling, hiring or lending it to someone other than the cardholder;
- present a false evidence of age card, or someone else's evidence of age card, at a licensed premises; or
- falsify information on a genuine evidence of age document relating to the age or date of birth of the person to whom the document relates.

By signing this form, I declare that the information I have given is, to the best of my knowledge, true, complete and correct.

_	gn & Date: gnature of applicant	Date DD / MM / Y	YYYY			
Checklist for the applicant Applicant will need to take these with them when submitting the application:						
0	This completed application form. Your original Photo ID, OR your original identific document (this needs to be seen by the NZ Post AA but will not be sent with this application). Two passport sized photographs of yourself that	t Shop or		Step 7 & 8 signed and dated Date of Declaration is within 6 months		
0	requirements in the Photo Criteria on page 3. \$60. Proof of valid delivery address.			Attach copy of receipt to back page All applicable Store use		
0	If you have changed your name, the original doo showing your name change (see Step 3.)	cument		checks are complete		





