

PRIVACY STATEMENT FOR APPLICANTS AND IDENTIFIERS

What personal information we collect

We collect personal information from you (applicants and Identifier/s), including information about your:

- Name.
- Contact information (including your phone number and address).
- Type of Identification.

Where you are the applicant, we also collect your:

- Photograph.
- Date of birth.
- Document number.

If we issue you a Kiwi Access card, we will allocate a number to that card, and we will also hold a record of that number.

Why we collect your personal information

We collect personal information about you (applicants and Identifiers), through this application process.

The purposes of collecting and holding this information about applicants is to:

- Issue you with a Kiwi Access card.
- Prove that you are who you say you are.
- Enable us to contact you, if we have a question or concern.
- Enable us to deal with a change of details for Kiwi Access card holders (for example, if you changed your name)
- Enable us to confirm the validity of your Kiwi Access card, if we received an appropriate request from a third party.
- Protect against someone, other than you, using your card.
- Protect against someone, other than you, getting a new card issued in your name.
- Enable us to contact your Identifier, should that be necessary.

The purposes of collecting and holding this information about Identifiers is to:

- Issue an applicant with a Kiwi Access card.
- Prove that you are who you say you are.
- Enable us to contact you, if we have a question or concern.

Sharing your personal information

Where you are a Kiwi Access card holder we may share your personal information with third parties, in order to confirm your identity when you have presented the card, and we are contacted for confirmation that you are who you say you are. We only confirm that the card described by them matches our records.

As part of processing an application, we might also need to discuss the applicant's details with the Identifier, and the Identifier's details with the applicant.

Holding your information

We hold information relating to all paper based applications for Kiwi Access cards for six months. Where a card is issued we hold details of the card until your card expires. This enables us to confirm the details of the card if requested by a third party and to reissue cards.

Accessing and correcting your personal information

You have the right to ask for a copy of any personal information we hold about you, and to ask for it

to be corrected if you think it is wrong. If you'd like to ask for a copy of your information, or to have it corrected, please contact us by (phone) [04 333 2834](tel:043332834), ~~04 381 9937~~, or at Kiwi Access at PO Box 503, Wellington; or by email at kiwiaccessinfo@eslltd.zendesk.com ~~info@kiwiaccess.co.nz~~.